

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## iWD Data Mart Reference Guide

**RESULT CODE Dimension** 

## RESULT\_CODE Dimension

A result code is a system- or agent-assigned value that is set upon the completion of a task. Result codes are often included in reports to enable further understanding of the disposition of a task — for example, the outcome of a routing strategy, a result code from the source system, or the invocation/termination of after-call work. The RESULT\_CODE dimension is populated from the iWD extended attribute, resultCode.

## The RESULT\_CODE Dimension

Field	Data Type	Description
RESULT_CODE_KEY	int	Primary key of this table.
RESULT_CODE_NAME	nvarchar(64)	Descriptive name of the result code.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that last updated this record.