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iWD Deployment Guide

iWD Best Practice Overview

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iWD Best Practice Overview

This group of topics provides some best practice guidelines to use when you are planning, deploying, and configuring intelligent Workload Distribution (iWD):

- [Design Phase](#)
- [Task Capture](#)
- [Business Rules Configuration](#)
- [Configuration](#)
- [Task Distribution and Routing](#)
- [Reporting](#)