

GENESYS

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iWD Deployment Guide

IWD Data Mart Services

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If you have used the Genesys-recommended Genesys Administrator Extension installation procedure, iWD Services are automatically populated into the iWD Plug-in for GAX when the iWD Runtime Node is started. iWD Services are now configured in the iWD Plug-in for GAX. Please refer to **the iWD GAX Plug-in Help** for details about configuring iWD services. The list of services is as follows:

- · Configuration Monitor
- · Configuration Server Connector
- DM Initialize
- · DM Load Config
- DM Load Intraday
- · DM Aggregate Intraday
- DM Aggregate Stats
- · Statistics Adapter
- · DM Load Historical
- · DM Aggregate Historical
- DM Maintain

Services are configured per Solution, and each Solution must be configured under a tenant in GAX. Therefore, before configuring services, you must configure a Tenant and Solution.

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