



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

iWD Deployment Guide

Deployment Overview

5/11/2025

Deployment Overview

Important

Genesys strongly recommends that you perform all installations manually and subsequently configure the applications using the Genesys Administrator Extension (GAX) and the iWD Plug-in for GAX.

Deployment of IWD consists of three main phases:

- Installation phase
- System configuration phase
- Business logic configuration phase