



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Working with the iWD Business Process in Composer

IWDBP Contents

12/14/2025

---

## Contents

- 1 IWDBP Contents
  - 1.1 Strategies
  - 1.2 Subroutines
  - 1.3 Queues

# IWDBP Contents

## Strategies

The iWD business process (`iwd_bp_comp`) contains the following strategies:

- Classification
- Prioritization
- Invoke UCS
- Invoke GRE
- Distribution
- MarkInteractionAsDone
- Removal
- Finish

## Subroutines

The iWD business process contains the following subroutines:

- DetermineESPServerName
- DetermineRulePackageName
- CheckBusinessValueAndPriority

## Queues

The iWD business process contains the following queues:

- `iwd_bp_comp.Main.iWD_New`
- `iwd_bp_comp.Main.iWD_Canceled`
- `iwd_bp_comp.Main.iWD_Captured`
- `iwd_bp_comp.Main.iWD_Completed`
- `iwd_bp_comp.Main.iWD_ErrorHeld`
- `iwd_bp_comp.Main.iWD_Queued`
- `iwd_bp_comp.Main.iWD_Rejected`

The Interaction Queues that are included in the out of the box `iwd_bp_comp` business process must be present. The names can be changed, but it is necessary to appropriately configure iWD with new names. The Global Task List looks for the defined Interaction Queue names. If you modify the business process to add additional queues or rename existing queues, and the change is not reflected in the configuration of iWD, the *interactions* display in the Global Task List with the status Queued. In this document it is assumed that original queue names are used.