

GENESYS

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iWD REST API Reference Guide

Download event history for single Interaction ID

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Download event history for single Interaction ID

This query is used by iWD Manager for fetching task history. It contains a list of event records sorted from newest to oldest.

Method

GET

Syntax

GET /gtl/events/{InteractionId}

Response Body

```
{
  "actor": "urs/Prioritization",
  "eventKey": "QUEUE",
  "eventSeqNum": 1052197,
  "eventTime": 1490878831000,
  "id": 1910,
  "interactionId": "028GB2TRUMONV04G",
  "param1": null,
  "param2": null,
  "param3": null
}
```