iWD REST API Reference Guide

Fetch list of all available task attributes for Customer Filter Query in GTL

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Contents

Fetch list of all available task attributes for Customer Filter Query in GTL

Method

GET

Syntax

```
GET /gtl/attributes/<solution_dbid>
```

Response Body

```
[
  {
    "name": "<attribute name>",
    "column_label": "<localized column label>",
    "filter_label": "<localized attribute label used in filter conditions>",
    "type": "<string/date/int/img/list>",
    "values":
      [
        {
          "value": "<name or value>",
          "label": "<display name>"
        },
        ...
      ],
    "category": "core/ext/data",
    "filterable": true/false,
    "editable_list": true/false
    "column_name": "<column name used for mapping>"
  },
  ...
]
```

Notes

- The data format is the same for all the three types of requests, but the lists are different.
- Lists of attributes for filter definitions will be selected for a given tenant. Available values for "list" attributes are also tenant-specific.

- The list of attributes for Custom Filter Query in GTL is specific for a selected solution. Available values are also solution-specific.

- All the lists of attributes should be sorted by `filter_label` or `column_label`.

- All the lists of available values should be sorted by label.

- `filter_label` should be used to display the attribute in filter criteria and in customer filter query on GTL. column_label should be used to define a column in a filter. In most cases both labels are the same, but some attributes (of type date) should be displayed with different labels as a column title and in filter criteria. For example, "`Activated D/T`" and "`Activated Date`", respectively.

- `values` will be used only for the type "`list`". If `true`, a user should be allowed to type in a value that is not on the list.

- `editable_list` will be used only for the type "`list`".

- Attribute names are those used by iWD Manager internally (for example, `createdDateTime` and not `received_at`). They may differ from those used by Interaction Server. The databse attribute names, defined in **Interaction Custom Properties/Values/**<property>**/annex/translation/translate-to**, should not be exposed by the API and will be used only internally to execute queries.

- `filterable` indicates if an attribute can be used in filter criteria or in Customer Filter Query. All attributes received in response to queries **/gtl/attributes** and **/filter/attributes** have filterable set to `true`. Some attributes received in response to the query **/filter/columns** have `filterable` set to `false`.

- `filter_label`, `column_label` and `column_name` can be used in Custom Filter Query in GTL: they all provide equal functional capabilities.