

GENESYS

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iWD REST API Reference Guide

Fetch single task by task ID

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Fetch single task by task ID

Method

GET

Syntax

GET /gtl/task/<solution_dbid>/<task_id>

Response Body

```
"attribute_definitions":
       "name": "<attribute name>",
       "label": "<localized attribute label>",
"type": "<string/date/int/img/list/age>",
"category": "<core/ext/data>"
    },
],
"task":
       "core":
          "<attribute_name>":
               "value": <value>,
"display_value": <display value>,
               "tooltip": <tooltip>,
"missing": true
          },...
       "ext":
       {
          . . .
       "data":
       {
}
```

• "data" attribute definitions are sorted ascending by the localized attribute label. "core" and "ext" attribute definitions are in the same order as they were in previous releases of iWD Manager.

• "age" type has the following format:

```
"value":
    {
        "start": "<start_date_time>",
        "end": "<optional_end_date_time>"
    }
```

- If "end" is present and not null, the UI should display the duration between "start" and "end". Otherwise, it should display the duration between "start" and the current time.
- The process, department and capturePoint attributes contain names of business structure objects found by IDs (RTID) from the task: processId, departmentId and capturePointId, respectively. If an ID is set in a task but the corresponding object is missing, the attribute value is set to a default value (RTID) and a flag—missing: true—is set for such an attribute. The UI should display the default value in a specific way; for example crossed out and with a localized tooltip. Example: The attribute is missing.
- "tooltip" and "display_value" are present only if different to the value. "display_value" is currently used only for channel.
- HTTP 404 Not Found if the task was not found.