

GENESYS

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iWD REST API Reference Guide

Single task modification

Contents

- 1 Single task modification
 - 1.1 Method
 - 1.2 Syntax
 - 1.3 Request Body
 - 1.4 Response Body

Single task modification

Method

POST

Syntax

```
POST /gtl/task/solution_dbid>/<task_id>/modify
POST /gtl/task/solution_dbid>/<task_id>/modify_restart
```

Request Body

```
{
    "core":
    {
        "value": <value>
        },...
},
    "ext":
    {
        ...
},
    "data":
    {
        ...
}
}
```

- · Only modified attributes are included in the content.
- Attributes of type int—priority, businessValue—can have either a new numeric value, or a relative change, such as: +10, -5.

Response Body

Either:

HTTP/1.1 204 No Content

Or:

```
HTTP/1.1 200 0k
plus:

[

<message>
1
```

A warning message may be returned when the operation is successful, but an update to Universal Contact Server (UCS) failed. For example:

```
[ {
    "severity" : "WARNING",
    "message_id" : "CANNOT_OPEN_CONNECTION_TO_UCS",
    "message" : "CANNOT_OPEN_CONNECTION_TO_UCS",
    "args" : { }
} ]
```