

GENESYS

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Configuring TLS for iWD

iWD Web connections

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iWD Web connections

REST server

- 1. Open GAX -> Applications -> <iWD Web Server app> -> ports -> default
- 2. Fill Certificate and Trusted CA fields with JKS keystore and truststore files.
- 3. Add Transport parameters tls-mutual=1, keystore-password, truststore-password, provider= JKS. The final string should look like this:
 - tls=1;certificate=/genesys/TLS/keystore.jks;trusted-ca=/genesys/TLS/ truststore.jks;keystore-password=KSPASSWD;truststore-password=TSPASSWD;tls-mutual=1;provider=JKS

PSDK client to Interaction Server, Message Server

- 1. Open GAX -> Applications -> <iWD Web Server app> -> connections .
- 2. Change the connection to the Interaction Server application to a Secured port.
- 3. Make sure it has a secured connection to the Message Server application.

PSDK client to Configuration Server

- 1. Open GAX -> Applications -> <iWD Web app> -> connections .
- 2. Open the connection to Configuration Server and add the following transport parameters:
 - For Linux:
 - certificate=<path to PEM certificate file>;certificate-key=<path to PEM certificate key file>;trusted-ca=<path to PEM certificate truststore file>;tls-mutual=1
 - For Windows:
 - certificate=<certificate_thumbprint>;trusted-ca=<truststore_thumbprint>;tls-mutual=1