



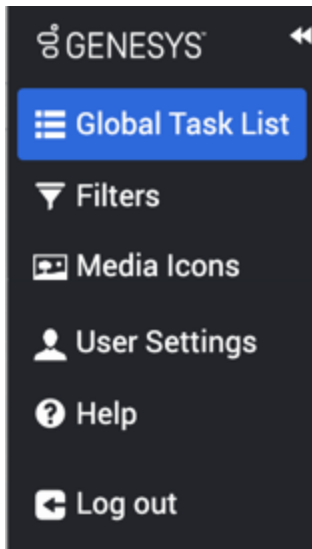
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## iWD Manager Help

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## Main menu



iWD Manager lets you monitor and manage tasks in the iWD Global Task List (GTL), and do some administration tasks.

## Static items

The **User Settings** item always appears. This lets you manage your account settings for iWD Manager, such as time zone and date/time format.

## Dynamic items

The display of other items depends on the privileges assigned to the user for any given Tenant:

- **Global Task List**—Monitor and manage tasks while they are being processed by iWD.
- **Filters**—Manage and create filters for controlling the content of the GTL display.
- **Media Icons**—Import, export and configure media icons that are used for visual identification of media types.

## Environment-specific items

Where iWD Web or Genesys Rules System are configured for your environment, you might also see links to iWD Web and Genesys Rules Authoring Tool (GRAT).