

GENESYS

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iWD Data Mart Reference Guide

AGENT Dimension

AGENT Dimension

The AGENT dimension, which is populated from task information, stores agent keys and IDs that are captured from the source system. This dimension is a core iWD attribute.

The AGENT Dimension

Field	Data Type	Description
AGENT_KEY	int	Primary key of this table.
AGENT_ID	nvarchar(255)	ID of the agent as captured by the source system.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that last updated this record.