

GENESYS

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iWD Data Mart Reference Guide

CUSTOMER Dimension

CUSTOMER Dimension

Tasks are typically associated with a customer. The CUSTOMER dimension holds the unique identifier—either customer ID or account ID—and is populated from task information. This dimension is an extended iWD attribute.

The CUSTOMER Dimension

Field	Data Type	Description
CUSTOMER_KEY	int	Primary key of this table.
CUSTOMER_ID	nvarchar(64)	Unique ID assigned to the customer, provided by the source system.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that last updated this record.