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iWD Data Mart Reference Guide

RESULT_CODE Dimension

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RESULT_CODE Dimension

A *result code* is a system- or agent-assigned value that is set upon the completion of a task. Result codes are often included in reports to enable further understanding of the disposition of a task — for example, the outcome of a routing strategy, a result code from the source system, or the invocation/termination of after-call work. The RESULT_CODE dimension is populated from the **iWD extended attribute**, resultCode.

The RESULT_CODE Dimension

Field	Data Type	Description
RESULT_CODE_KEY	int	Primary key of this table.
RESULT_CODE_NAME	nvarchar(64)	Descriptive name of the result code.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension , identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension , identifying the ETL job that last updated this record.