

## **GENESYS**

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## Integrated Capture Points Guide

ActiveMQ—SSL for JMS CP

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This page provides an example of how to enable SSL with the ActiveMQ provider.

Enabling SSL with the ActiveMQ provider

## **Important**

ActiveMQ client jar of version 5.14.2 or later is needed.

- 1. Prepare the TLS certificates, as described in the Genesys Security Deployment Guide.
- 2. Copy cert.jks and truststore.jks into the following folder: <Apache ActiveMQ installation directory>/conf.
- 3. Open the file **activemq.xml** in the folder <Apache ActiveMQ installation directory>/conf and add the following lines:

- 4. Restart Active MQ to let it read new configuration.
- 5. In the Capture Point application options, in the **settings** section, edit the following options:
  - jms-provider-url=ssl://<activemq host>:<ssl port>
  - jms-initial-contextfactory=org.apache.activemq.jndi.ActiveMQSslInitialContextFactory
- 6. In the Capture Point application, create a section jms-additional-context-attributes with following options:
  - connection.ConnectionFactory.keyStore=<path to local keystore file>
  - connection.ConnectionFactory.keyStorePassword=<local keystore password>

- connection.ConnectionFactory.keyStoreType=jks
- connection.ConnectionFactory.trustStore=<path to local truststore file>
- connection.ConnectionFactory.trustStorePassword=<local keystore password>
- connection.ConnectionFactory.trustStoreType=jks
- 7. To debug SSL, add the following option into the Interaction Server Application options, section **java-options**:
  - -Djavax.net.debug=ssl:handshake,data,trustmanager,record