

GENESYS

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Integrated Capture Points Guide

OpenMQ—JMS Capture Point Application

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This page provides an example to configuring a JMS Capture Point Application object when using the OpenMQ provider.

This is a specific example of the more general configuration procedure titled "Configure Integrated CP."

Creating a capture point application in Configuration Manager (OpenMQ example)

- 1. Create a Capture Point Application in the Configuration Manager named CP OpenMQ solaris.
- 2. On the **Options** tab, create a section named settings. In this section add the following options:
 - capture-point-type=jms
 - inbound-queue-name=inbound (the same as in the queue lookup name above)
 - error-queue-name=error
 - processed-queue-name=processed
 - notification-queue-name=notification
 - xsl-inbound-transform-path=./iwd_scripts/iWD2IxnServerTransformer.groovy (points to the default iWD Compatibility scripts)
 - xsl-outbound-transform-path=./iwd scripts/IxnServer2iWDTransformer.groovy
 - username=guest (as configured in the connection factory)
 - password=quest
 - jms-initial-context-factory=com.sun.jndi.fscontext.RefFSContextFactory
 - jms-provider-url=file:///home/InteractionServer (the path points to the folder where the .bindings file (in UNIX file format) is stored on the Interaction Server host)
 - jms-connection-factory-lookup-name=ConnectionFactory
- 3. On the **Connections** tab add the Interaction Server that will use this JMS Message queue.

Next Steps

Configure the Interaction Server options to load IVM and all of the required libraries.