

GENESYS

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Integrated Capture Points Guide

Web Services Capture Point—Generate a .NET Client

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This page provides an example of generating a .NET Client. See the list of tools used to generate clients in this document.

Start

- 1. Open Visual Studio 2010 and create a C# Win32 console application.
- 2. In Solution Explorer right-click References and choose Add Service Reference. The dialog box of the same name appears, shown below.

tp://zoolander.us.int.genesyslab.com:10080/G	enesys/Interaction/WSCP_812_zoo/WebServiceCapturePoint?wsdl
rvices:	Operations:
	= GetInfo = Hold = Ping = Resume = Stop = Submit = Update
service(s) found at address 'http://zoolander.u: amespace:	s.int.genesyslab.com:10080/Genesys/Interaction/WSCP_812_zoo/WebServio

3. Enter the WSDL URL of the Web Service Capture Point.

- 4. Enter the service namespace (for example, WSCP):
- 5. Click Go.

Provided Interaction Server is running and the WSDL URL is specified correctly, WebServiceCapturePoint should appear in the Services list.

- 6. Click 0K to generate the service client.
- 7. To test the service, open the Program.cs file and insert the following code in the main method:

```
WSCP.iWebServiceCapturePointClient client = new WSCP.iWebServiceCapturePointClient();
// This is an optional step to reconfigure the client to use different endpoint.
// It's usually done using configuration setting for the application
//client.Endpoint.Address = new System.ServiceModel.EndpointAddress(
      "http://localhost/Genesys/Interaction/MyCP/WebServiceCapturePoint");
//
// Create a key-value list of extensions and specify the signature,
// so we can recognize the request in Interaction Server log
var extension = new WSCP.KVList();
extension.Add(new WSCP.KVPair() { key = "signature",
value = new WSCP.KVPairValue() { ValueString = ".Net WSCP test client" } });
// We expect ping info back in Ping response
WSCP.KVList userdata = null;
WSCP.KVList pinginfo = null;
try
{
    // Ping the server and get some statistics back
    client.Ping(out userdata, out pinginfo, ref extension);
    Console.Out.WriteLine(trace_list(pinginfo));
}
catch (FaultException<FaultMessage> ex)
    // process WSCP specific error code
  Console.Out.WriteLine("Error {0}: {1}",
ex.Detail.ErrorCode, ex.Detail.ErrorDescription);
catch (Exception ex)
{
    Console.Out.WriteLine(ex.ToString());
ļ
```

8. Add the method trace_list to your program to output the server response:

```
static string trace list(WSCP.KVList list, string indent = "")
{
    StringBuilder result = new StringBuilder();
    list.ForEach((item) =>
    {
        result.Append(indent);
        result.Append(item.key);
        if(null != item.value.ValueString)
        {
            result.Append(" [string] = ");
            result.Append(item.value.ValueString);
            result.Append('\n');
        }
        else if (null != item.value.ValueList)
        {
            result.Append(" [list] = \n");
            result.Append(trace_list(item.value.ValueList, indent + "
                                                                           "));
        }
        else
        {
```

```
result.Append(" [int] = ");
result.Append(item.value.ValueInt.ToString());
result.Append('\n');
}
});
return result.ToString();
}
```

This simple test prints Interaction Server statistics into a console window. You can then discover the service methods using autocompletion and the object browser.

End