



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Integrated Capture Points Guide

File Capture Point Configuration Options

12/14/2025

# File Capture Point Configuration Options

For File Capture Point configuration options, refer to [eServices Options Reference Manual](#).

## Important

- The Interaction Server `jvm-path` option (`java-config` section) is required for message transformation.
- The `jvm-options` section must be properly configured; most notably the `-Djava.class.path` option.
- If using **iWD Compatibility Mode** mode, Genesys suggests disabling the `schemaDocumentPath` option (`inbound-transformer-parameters` section) because the `ibd_messages.xsd` schema is extremely restrictive. To disable the option, you can either remove it or alter its name, e.g. to `//SchemaDocumentPath`. This applies to both the XML File Capture Point and the JMS Capture Point.