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Interaction Server Deployment Guide

Client-side Port Definition

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Client-side Port Definition

Interaction Server and Interaction Server Proxy support client-side port definition with other eServices components as outlined in the following tables. In these tables, Interaction Server and Interaction Server Proxy listed in the first column are connecting to the components that are listed in the top row. Refer to the [Genesys Security Deployment Guide](#) for information about how to configure client-side port parameters.

Client-side Port 1 Connections

| Connection | Config Server | Config Server Proxy | Solution Control Server | Message Server | Interaction Server | Universal Contact Server |
|--------------------------|---------------|---------------------|-------------------------|----------------|--------------------|--------------------------|
| Interaction Server | Yes | Yes | N/A | Yes | Yes | Yes |
| Interaction Server Proxy | Yes | Yes | N/A | Yes | Yes | N/A |

Client-side Port 2 Connections

TLS Support 2

| Connection | UCS Proxy | E-mail Server | Chat Server | SMS Server | Social Messaging Server | Classification Server |
|--------------------|-----------|---------------|-------------|------------|-------------------------|-----------------------|
| Interaction Server | N/A | Yes | Yes | Yes | Yes | Yes |

Client-side Port 3 Connections

| Connection | Web API Java | Web API .NET | DB Server | Universal Routing Server | Stat Server |
|--------------------|--------------|--------------|-----------|--------------------------|-------------|
| Interaction Server | N/A | N/A | No | N/A | Yes |