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# Genesys Knowledge Center API Reference

FAQ Retrieval

# FAQ Retrieval

You can use the FAQ Retrieval API to ask your knowledge base a question and find the answers, and also any documents that are related to this question.

## Authorization

The operations carried out by the FAQ Retrieval API can be accessed by all roles.

## Complex types

### Category Complex Type

| Field | Type   | Description               |
|-------|--------|---------------------------|
| id    | String | Category identifier       |
| kbid  | String | Knowledge Base identifier |
| name  | String | Category name             |

### CategoryFacetItem

| Field | Type   | Description                                |
|-------|--------|--------------------------------------------|
| id    | String | unique category identifier                 |
| kbld  | String | knowledge base identifier                  |
| name  | String | name of category                           |
| count | String | How many documents refers to this category |

### CategoryNode Complex Type

| Field | Type   | Description                                          |
|-------|--------|------------------------------------------------------|
| id    | String | Category id                                          |
| kbid  | String | Knowledge base id                                    |
| name  | String | Category name                                        |
| path  | String | Category path                                        |
| count | Int    | Count of documents that are related to this category |

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| Field              | Type            | Description         |
|--------------------|-----------------|---------------------|
| ChildrenCategories | CategoryNode [] | Children categories |

### RelatedCategory Complex Type

| Field | Type   | Description                                          |
|-------|--------|------------------------------------------------------|
| id    | String | Category id                                          |
| kbid  | String | Knowledge base id                                    |
| path  | String | Category path                                        |
| name  | String | Category name                                        |
| count | Int    | Count of documents that are related to this category |

### KbCategoryTree Complex Type

| Field      | Type            | Description                                        |
|------------|-----------------|----------------------------------------------------|
| kbid       | String          | Knowledge base id                                  |
| categories | CategoryNode [] | Categories that are related to this knowledge base |

### DocumentEntry Complex Type

| Field             | Type                | Description                                                                            |
|-------------------|---------------------|----------------------------------------------------------------------------------------|
| id                | String              | Unique document ID                                                                     |
| kbld              | String              | Knowledge base ID                                                                      |
| language          | String              | Document language                                                                      |
| type              | String              | Document type (ARTICLE or QNA)                                                         |
| url               | String              | External URL associated with this document                                             |
| media             | String[]            | List of media types associated with this document                                      |
| tags              | String[]            | List of tags associated with this document                                             |
| categories        | String[]            | List of categories associated with this document                                       |
| relatedCategories | RelatedCategory [ ] | List of qualified category objects that are associated with this document              |
| created           | Date                | Document creation date, represented as a string in the format of "yyyy-MM-dd HH:mm:ss" |

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| Field        | Type                | Description                                                                                |
|--------------|---------------------|--------------------------------------------------------------------------------------------|
| modified     | Date                | Document modification date, represented as a string in the format of "yyyy-MM-dd HH:mm:ss" |
| customFields | Map<String, Object> | Set of custom field values                                                                 |
| question     | String              | FAQ question (document type of QNA)                                                        |
| answer       | String              | FAQ answer (document type of QNA)                                                          |
| title        | String              | Article title (document type of ARTICLE)                                                   |
| description  | String              | Article description (document type of ARTICLE)                                             |
| summary      | String              | Article summary (document type of ARTICLE)                                                 |

### ScoredDocumentEntry Complex Type

| Field                           | Type  | Description                                                                                  |
|---------------------------------|-------|----------------------------------------------------------------------------------------------|
| All the fields of DocumentEntry |       |                                                                                              |
| score                           | Float | Relevancy score of document against particular search request obtained by core functionality |

### ConfidentDocumentEntry Complex Type

| Field                                 | Type  | Description                                          |
|---------------------------------------|-------|------------------------------------------------------|
| All the fields of ScoredDocumentEntry |       |                                                      |
| confidence                            | Float | Confidence level of content against particular query |

## API Reference

### Search for documents in a particular knowledge base

|                    |                                                     |
|--------------------|-----------------------------------------------------|
| <b>Description</b> | Executes a search for the answer to the given query |
| <b>URL</b>         | /kbs/{kbld}/search                                  |
| <b>Method</b>      | POST                                                |

|                              |                  |                   |                                                                |                |                                   |
|------------------------------|------------------|-------------------|----------------------------------------------------------------|----------------|-----------------------------------|
| <b>Request Content-Type</b>  | application/json |                   |                                                                |                |                                   |
| <b>Response Content-Type</b> | application/json |                   |                                                                |                |                                   |
| <b>Role</b>                  | Any              |                   |                                                                |                |                                   |
| <b>URL Identifiers</b>       | <b>Parameter</b> | <b>Type</b>       | <b>Description</b>                                             |                |                                   |
|                              | {kbId}           | String            | Knowledge base Identifier                                      |                |                                   |
| <b>URL Parameters</b>        | <b>Parameter</b> | <b>Type</b>       | <b>Required</b>                                                | <b>Default</b> | <b>Description</b>                |
|                              | spellcheck       | Boolean           | No                                                             | false          | Spell checking strategy           |
|                              | lang             | String            | Yes                                                            | "_default"     | Language Identifier               |
|                              | sessionId        | String            | No                                                             | —              | Session Identifier                |
|                              | size             | Integer           | No                                                             | Configuration  | Count of documents for retrieving |
|                              | tenantId         | String            | Yes                                                            | —              | Tenant identifier                 |
| <b>Request</b>               | SearchRequest    |                   |                                                                |                |                                   |
| <b>Response</b>              | <b>Field</b>     | <b>Type</b>       | <b>Description</b>                                             |                |                                   |
|                              | count            | int               | Total count of documents in selection (pagination-independent) |                |                                   |
|                              | documents        | ConfidentDocument | Resulting selection of document                                |                |                                   |

## Federated Search

|                              |                                                     |             |  |                     |  |
|------------------------------|-----------------------------------------------------|-------------|--|---------------------|--|
| <b>Description</b>           | Executes a search for the answer to the given query |             |  |                     |  |
| <b>URL</b>                   | /kbs/langs/{lang}/search                            |             |  |                     |  |
| <b>Method</b>                | POST                                                |             |  |                     |  |
| <b>Request Content-Type</b>  | application/json                                    |             |  |                     |  |
| <b>Response Content-Type</b> | application/json                                    |             |  |                     |  |
| <b>Role</b>                  | Any                                                 |             |  |                     |  |
| <b>URL Identifiers</b>       | <b>Identifier</b>                                   | <b>Type</b> |  | <b>Description</b>  |  |
|                              | lang                                                | String      |  | Language identifier |  |

| URL Parameters | Parameter              | Type                   | Required                                                                                                                                                                                                                         | Default       | Description                       |
|----------------|------------------------|------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-----------------------------------|
|                | spellcheck             | Boolean                | No                                                                                                                                                                                                                               | false         | Spell checking strategy           |
|                | sessionId              | String                 | No                                                                                                                                                                                                                               | —             | Session Identifier                |
|                | size                   | Integer                | No                                                                                                                                                                                                                               | Configuration | Count of documents for retrieving |
|                | tenantId               | String                 | Yes                                                                                                                                                                                                                              | —             | Tenant identifier                 |
| <b>Request</b> | FederatedSearchRequest |                        |                                                                                                                                                                                                                                  |               |                                   |
| Response       | Field                  | Type                   | Description                                                                                                                                                                                                                      |               |                                   |
|                | count                  | int                    | Total count of documents in selection (pagination-independent)                                                                                                                                                                   |               |                                   |
|                | documents              | ConfidentDocumentEntry | Resulting selection of documents. Documents are ordered by their confidence levels. Confidence level of each document is computed against its relevance score in space of knowledge base that contains this particular document. |               |                                   |
|                | categories             | CategoryFacetItem[]    | Facet selection of categories, related to selected documents set                                                                                                                                                                 |               |                                   |
|                | relatedCategories      | KbCategoryTree         | Tree of categories that are related to selected set of documents                                                                                                                                                                 |               |                                   |

## IntelliSense

| <b>Description</b>           | autocomplete functionality |        |          |            |                          |
|------------------------------|----------------------------|--------|----------|------------|--------------------------|
| <b>URL</b>                   | /kbs/{kbld}/suggestions    |        |          |            |                          |
| <b>Method</b>                | POST                       |        |          |            |                          |
| <b>Request Content-Type</b>  | —                          |        |          |            |                          |
| <b>Response Content-Type</b> | application/json           |        |          |            |                          |
| <b>Role</b>                  | Any                        |        |          |            |                          |
| URL Identifiers              | Field                      |        | Type     |            | Description              |
|                              | kbld                       |        | String   |            | Knowledgebase identifier |
| URL Parameters               | Parameter                  | Type   | Required | Default    | Description              |
|                              | lang                       | String | Yes      | "_default" | Language Identifier      |
|                              | sessionId                  | String | No       | —          | Session Identifier       |
|                              | tenantId                   | String | Yes      | —          | Tenant identifier        |
|                              |                            |        |          |            |                          |
| <b>Request</b>               | SearchRequest              |        |          |            |                          |

| Output | Parameter   | Type     | Description              |
|--------|-------------|----------|--------------------------|
|        | suggestions | String[] | Autocomplete suggestions |

## Federated IntelliSense

|                       |                                                                                           |        |          |         |                          |
|-----------------------|-------------------------------------------------------------------------------------------|--------|----------|---------|--------------------------|
| Description           | federated autocomplete functionality                                                      |        |          |         |                          |
| URL                   | /kbs/langs/{lang}/suggestions                                                             |        |          |         |                          |
| Method                | POST                                                                                      |        |          |         |                          |
| Request Content-Type  | —                                                                                         |        |          |         |                          |
| Response Content-Type | application/json                                                                          |        |          |         |                          |
| Role                  | Any                                                                                       |        |          |         |                          |
| URL Identifiers       | Identifier                                                                                |        | Type     |         | Description              |
|                       | lang                                                                                      |        | String   |         | Language identifier      |
| URL Parameters        | Parameter                                                                                 | Type   | Required | Default | Description              |
|                       | sessionId                                                                                 | String | No       | —       | Session identifier       |
|                       | tenantId                                                                                  | String | Yes      | —       | Tenant identifier        |
| Request               | FederatedSearchRequest                                                                    |        |          |         |                          |
| Response              | Parameter                                                                                 |        | Type     |         | Description              |
|                       | suggestions                                                                               |        | String[] |         | autocomplete suggestions |
| Notes                 | In case of success returns payload in response field of "response" of declared structure. |        |          |         |                          |
|                       | In case of error returns code and description of error.                                   |        |          |         |                          |

## More Like This

|                              |                                                   |
|------------------------------|---------------------------------------------------|
| <b>Description</b>           | Returns similar content for the document provided |
| <b>URL</b>                   | /kbs/{kbld}/documents/{docId}/morelikethis        |
| <b>Method</b>                | GET                                               |
| <b>Request Content-Type</b>  | —                                                 |
| <b>Response Content-Type</b> | application/json                                  |

|                |                                                                                                                                                      |                          |                                                                  |                                                                                                                              |                        |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|------------------------|
| Role           | Any                                                                                                                                                  |                          |                                                                  |                                                                                                                              |                        |
| URL Identifier | Parameter                                                                                                                                            | Type                     | Description                                                      |                                                                                                                              |                        |
|                | {kbId}                                                                                                                                               | String                   | Knowledge base Identifier                                        |                                                                                                                              |                        |
|                | {docId}                                                                                                                                              | String                   | Document Identifier                                              |                                                                                                                              |                        |
| URL Parameters | Parameter                                                                                                                                            | Type                     | Required                                                         | Default                                                                                                                      | Description            |
|                | lang                                                                                                                                                 | String                   | No                                                               | —                                                                                                                            | Language Identifier    |
|                | sessionId                                                                                                                                            | String                   | No                                                               | —                                                                                                                            | Session Identifier     |
|                | media                                                                                                                                                | String                   | No                                                               | any                                                                                                                          | Interaction media type |
|                | tenantId                                                                                                                                             | String                   | Yes                                                              | —                                                                                                                            | Tenant identifier      |
| Request        | Field                                                                                                                                                | Type                     | Required                                                         | Description                                                                                                                  |                        |
|                | knowledgebaseId                                                                                                                                      | String []                | No                                                               | List of knowledge base identifiers, or absent. If list is absent or empty, search is executed within current knowledge base. |                        |
| Output         | Field                                                                                                                                                | Type                     | Description                                                      |                                                                                                                              |                        |
|                | count                                                                                                                                                | int                      | total count of documents in selection (pagination-independent)   |                                                                                                                              |                        |
|                | documents                                                                                                                                            | ConfidentDocumentEntry[] | Result selection of documents.                                   |                                                                                                                              |                        |
|                | categories                                                                                                                                           | CategoryFacetItem[]      | Facet selection of categories, related to selected documents     |                                                                                                                              |                        |
|                | relatedCategories                                                                                                                                    | KbCategoryTree           | Tree of categories that are related to selected set of documents |                                                                                                                              |                        |
| Notes          | In case of success returns payload in response field of "response" of declared structure.<br>in case of error returns code and description of error. |                          |                                                                  |                                                                                                                              |                        |

## Federated More Like This

|                              |                                                                                                                         |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| <b>Description</b>           | returns similar content for the document provided (searches among documents of listed or all available knowledge bases) |
| <b>URL</b>                   | /kbs/{kbId}/documents/{docId}/langs/{lang}/morelikethis                                                                 |
| <b>Method</b>                | POST                                                                                                                    |
| <b>Request Content-Type</b>  | —                                                                                                                       |
| <b>Response Content-Type</b> | application/json                                                                                                        |
| <b>Role</b>                  | Any                                                                                                                     |

|                |                                                                                                                                                      |                            |                                                                  |         |                        |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------------------|---------|------------------------|
| URL Identifier | Parameter                                                                                                                                            | Type                       | Description                                                      |         |                        |
|                | {kbId}                                                                                                                                               | String                     | Knowledge base Identifier                                        |         |                        |
|                | {docId}                                                                                                                                              | String                     | Document Identifier                                              |         |                        |
|                | {lang}                                                                                                                                               | String                     | Language identifier                                              |         |                        |
| URL Parameters | Parameter                                                                                                                                            | Type                       | Required                                                         | Default | Description            |
|                | sessionId                                                                                                                                            | String                     | No                                                               | —       | Session Identifier     |
|                | media                                                                                                                                                | String                     | No                                                               | any     | Interaction media type |
|                | tenantId                                                                                                                                             | String                     | Yes                                                              | —       | Tenant identifier      |
| Request        | KnowledgeBaseListRequest                                                                                                                             |                            |                                                                  |         |                        |
| Output         | Field                                                                                                                                                | Type                       | Description                                                      |         |                        |
|                | count                                                                                                                                                | int                        | total count of documents in selection (pagination-independent)   |         |                        |
|                | documents                                                                                                                                            | ConfidentDocumentSelection | Result selection of documents.                                   |         |                        |
|                | categories                                                                                                                                           | CategoryFacetItem[]        | Facet selection of categories, related to selected documents     |         |                        |
|                | relatedCategories                                                                                                                                    | KbCategoryTree             | Tree of categories that are related to selected set of documents |         |                        |
| Notes          | In case of success returns payload in response field of "response" of declared structure.<br>in case of error returns code and description of error. |                            |                                                                  |         |                        |

## Guess Spelling Correction

| Description           | Guesses the correct spelling for the entered query |        |          |                     |                          |
|-----------------------|----------------------------------------------------|--------|----------|---------------------|--------------------------|
| URL                   | /kbs/{kbId}/spelling                               |        |          |                     |                          |
| Method                | GET                                                |        |          |                     |                          |
| Request Content-Type  | —                                                  |        |          |                     |                          |
| Response Content-Type | application/json                                   |        |          |                     |                          |
| Role                  | Any                                                |        |          |                     |                          |
| URL Identifiers       | Parameter                                          |        | Type     |                     | Description              |
|                       | kbId                                               |        | String   |                     | Knowledgebase identifier |
| URL Parameters        | Parameter                                          | Type   | Required | Description         |                          |
|                       | lang                                               | String | Yes      | Language Identifier |                          |

|             | <table><tr><th>Parameter</th><th>Type</th><th>Required</th><th>Description</th></tr><tr><td>number</td><td>int</td><td>No</td><td>Number of suggestions to be proposed. The default value is 1</td></tr><tr><td>text</td><td>String</td><td>Yes</td><td>Text for spell checking</td></tr><tr><td>tenantId</td><td>String</td><td>Yes</td><td>Tenant identifier</td></tr></table>                                                                                                           | Parameter                                                         | Type                                                         | Required    | Description | number       | int                     | No    | Number of suggestions to be proposed. The default value is 1 | text        | String | Yes    | Text for spell checking | tenantId    | String   | Yes                                                               | Tenant identifier |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|--------------------------------------------------------------|-------------|-------------|--------------|-------------------------|-------|--------------------------------------------------------------|-------------|--------|--------|-------------------------|-------------|----------|-------------------------------------------------------------------|-------------------|
| Parameter   | Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Required                                                          | Description                                                  |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| number      | int                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | No                                                                | Number of suggestions to be proposed. The default value is 1 |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| text        | String                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Yes                                                               | Text for spell checking                                      |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| tenantId    | String                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Yes                                                               | Tenant identifier                                            |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| Request     | empty                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                   |                                                              |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| Response    | <table><tr><th>Field</th><th>Type</th><th>Description</th></tr><tr><td>suggestions</td><td>suggestion[]</td><td>Spell check suggestions</td></tr></table> <p>Each item of suggestions has the following structure</p> <table><tr><th>Field</th><th>Type</th><th>Description</th></tr><tr><td>word</td><td>String</td><td>Token from checked text</td></tr><tr><td>suggestions</td><td>String[]</td><td>Suggestions for spell correction in descending order of relevancy</td></tr></table> | Field                                                             | Type                                                         | Description | suggestions | suggestion[] | Spell check suggestions | Field | Type                                                         | Description | word   | String | Token from checked text | suggestions | String[] | Suggestions for spell correction in descending order of relevancy |                   |
| Field       | Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Description                                                       |                                                              |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| suggestions | suggestion[]                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Spell check suggestions                                           |                                                              |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| Field       | Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Description                                                       |                                                              |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| word        | String                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Token from checked text                                           |                                                              |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| suggestions | String[]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Suggestions for spell correction in descending order of relevancy |                                                              |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |
| Notes       | <p>In case of success returns payload in response field of "response" of declared structure.</p> <p>in case of error returns code and description of error.</p>                                                                                                                                                                                                                                                                                                                            |                                                                   |                                                              |             |             |              |                         |       |                                                              |             |        |        |                         |             |          |                                                                   |                   |

## Guess Federated Spelling Correction

|                       |                                                                                                                 |        |          |                                                                     |
|-----------------------|-----------------------------------------------------------------------------------------------------------------|--------|----------|---------------------------------------------------------------------|
| Description           | Guesses spelling correction for the entered query on basis of corpus of listed or all available knowledge bases |        |          |                                                                     |
| URL                   | /kbs/langs/{lang}/spelling                                                                                      |        |          |                                                                     |
| Method                | GET                                                                                                             |        |          |                                                                     |
| Request Content-Type  | —                                                                                                               |        |          |                                                                     |
| Response Content-Type | application/json                                                                                                |        |          |                                                                     |
| Role                  | Any                                                                                                             |        |          |                                                                     |
| URL Identifiers       | Identifier                                                                                                      |        | Type     | Description                                                         |
|                       | {lang}                                                                                                          |        | String   | Language identifier                                                 |
| URL Parameters        | Parameter                                                                                                       | Type   | Required | Description                                                         |
|                       | number                                                                                                          | int    | No       | Number of suggestions to be proposed. The default value is <i>1</i> |
|                       | text                                                                                                            | String | Yes      | Text for spell checking                                             |
|                       | tenantId                                                                                                        | String | Yes      | Tenant identifier                                                   |

|                 |                                                                                                                                                      |              |                                                                   |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|-------------------------------------------------------------------|
| <b>Request</b>  | <b>KnowledgeBaseListRequest</b>                                                                                                                      |              |                                                                   |
| <b>Response</b> | <b>Field</b>                                                                                                                                         | <b>Type</b>  | <b>Description</b>                                                |
|                 | suggestions                                                                                                                                          | suggestion[] | Spell check suggestions                                           |
|                 | Each item of suggestions has the following structure                                                                                                 |              |                                                                   |
|                 | <b>Field</b>                                                                                                                                         | <b>Type</b>  | <b>Description</b>                                                |
|                 | word                                                                                                                                                 | String       | Token from checked text                                           |
|                 | suggestions                                                                                                                                          | String[]     | Suggestions for spell correction in descending order of relevancy |
| <b>Notes</b>    | In case of success returns payload in response field of "response" of declared structure.<br>in case of error returns code and description of error. |              |                                                                   |

## Browse documents

|                              |                                                                              |             |                                                              |
|------------------------------|------------------------------------------------------------------------------|-------------|--------------------------------------------------------------|
| <b>Description</b>           | Retrieves documents, associated to requested knowledge bases and categories. |             |                                                              |
| <b>URL</b>                   | /kbs/langs/{lang}/documents                                                  |             |                                                              |
| <b>Method</b>                | POST                                                                         |             |                                                              |
| <b>Request Content-Type</b>  | —                                                                            |             |                                                              |
| <b>Response Content-Type</b> | application/json                                                             |             |                                                              |
| <b>Role</b>                  | Customer                                                                     |             |                                                              |
| <b>URL Identifiers</b>       | —                                                                            |             |                                                              |
| <b>URL Parameters</b>        | <b>Parameter</b>                                                             | <b>Type</b> | <b>Required</b>                                              |
|                              | lang                                                                         | String      | Yes                                                          |
|                              | from                                                                         | int         | No                                                           |
|                              | size                                                                         | int         | No                                                           |
|                              | media                                                                        | String      | No                                                           |
|                              | tenantId                                                                     | String      | Yes                                                          |
| <b>Request</b>               | <b>Field</b>                                                                 | <b>Type</b> | <b>Description</b>                                           |
|                              | knowledgebases                                                               | String []   | List of knowledgebases for retrieving documents. Empty means |

|                 |                                                                                                                                                                 |                      |                                                                                             |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|---------------------------------------------------------------------------------------------|
|                 | <b>Field</b>                                                                                                                                                    | <b>Type</b>          | <b>Description</b>                                                                          |
|                 |                                                                                                                                                                 |                      | need to retrieve documents related to any knowledgebase.                                    |
|                 | categories                                                                                                                                                      | String []            | List of names of categories for retrieving. Empty list means absence of category filtering. |
| <b>Response</b> | <b>Field</b>                                                                                                                                                    | <b>Type</b>          | <b>Description</b>                                                                          |
|                 | page                                                                                                                                                            | Pagination           | pagination information                                                                      |
|                 | documents                                                                                                                                                       | DocumentEntry []     | result selection of document                                                                |
|                 | count                                                                                                                                                           | int                  | total count of documents in selection (pagination-independent)                              |
|                 | categories                                                                                                                                                      | CategoryFacetItem [] | Facet selection of categories, related to selected documents set                            |
|                 | relatedCategories                                                                                                                                               | KbCategoryTree []    | Tree of categories that are related to selected set of documents                            |
| <b>Notes</b>    | <p>In case of success returns payload in response field of "response" of declared structure.</p> <p>In case of error returns code and description of error.</p> |                      |                                                                                             |