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Genesys Knowledge Center API Reference

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This API reference contains an overview of the Genesys Knowledge Center REST API and information about the three Knowledge Center APIs:

Overview

Find out more information on the Genesys Knowledge Center REST API.

[Overview](#)

Knowledge

Find out how to use the Knowledge API to retrieve FAQ-related information from a knowledge base.

[Knowledge API](#)

Management

Find out how the Management API enables external systems to manage the content of knowledge bases.

[Management API](#)

Reporting

Find out how the Reporting API provides access to the historical reporting data.

[Reporting API](#)