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Genesys Knowledge Center Developer's Guide

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Tip

The latest version of our documentation (titled “**Current**”) relates to release **9.0.x**.

Welcome to the Genesys Knowledge Center Developer's Guide. This document provides information about how you can integrate Knowledge Center for your website and environment. See the summary of chapters below:

Integration

Find out how Knowledge Center works with other Genesys components.

[Integrating with Genesys Web Engagement](#)

Using Knowledge On your Web Site

Learn how to add Knowledge Center to your web resources.

[Simple Integration for Pre-Production Environment](#)

Integration with Web

Find out more information on the User Interface, including Knowledge Agent and Widgets.

[Sample UI](#)

[Improving Contact Us Form](#)