Genesys Knowledge Center API Reference

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> ### Important
> The current documentation version is related to release 8.5.3. API documentation is available for releases 9.0.0 and up when running an instance of the Genesys Knowledge Center Server. You can access the documentation from: http/https://<server instance>:<server instance port>/gks-server/doc/swagger-ui.html (for example, http://localhost:9090/gks-server/doc/swagger-ui.html)

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This API reference contains an overview of the Genesys Knowledge Center REST API and information about the three Knowledge Center APIs:

Overview

Find out more information on the Genesys Knowledge Center REST API.

Overview

Knowledge

Find out how to use the Knowledge API to retrieve FAQ-related information from a knowledge base.

Knowledge API

Management

Find out how the Management API enables external systems to manage the content of knowledge bases.

Management API

Reporting

Find out how the Reporting API provides access to the historical reporting data.

Reporting API