

GENESYS

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User's Guide

LRM User's Guide

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About LRM

Find information about architecture, and an overview of concepts for the LRM application.

About LRM

Predefined and User-Defined Bundles

Find information about the definition and administration of Predefined and User-Defined Bundles.

Predefined and User-Defined Bundles

Change History

Find information about what has changed in this release of the content.

Change History

Starting and Stopping LRM

Find information about starting LRM by using Solution Control Interface (SCI) or other manual procedures.

Starting LRM

Stopping LRM

Data Backup

Find information about the tables in the LRM database that Genesys requires that you backup.

Performing Data Backup

User's Guide 2