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Apple Messages for Business Guide

Apple Business Chat Hub Driver Attributes

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Apple Business Chat Hub Driver Attributes

The following is a list of attributes that ABC Hub Driver adds to the interaction.

Simple Text Message

Attribute	Type	Description
_umsMediaType	String	Always "applebc"
_umsMediaTypeChat	String	Always "applebcsession" value
_umsChannel	String	Channel name
_umsChatPossible	String	Always "true" value
_umsMsgId	String	Message identifier (Apple's data)
_umsMsgType	String	Always "text" value
_umsFromAddr	String	Unique identifier of Apple's user or "SYSTEM" for notification messages
_umsToAddr	String	Unique identifier of dialog (pair AppleUserId + businessId)
_umsConversationId	String	Unique identifier of dialog (pair AppleUserId + businessId)
_umsDriverDataWithAttachment	String	"False" for messages without attachment. "True" for messages with attachment.
_umsMsgPlainText	String	Text of message
_msg_PlainText	String	Text of message
Subject	String	Subject of message
_msg_CreatedAt	String	Timestamp for when message was received
_msg_MsgId	String	Message identifier (Apple's data)
_msg_MsgType	String	Always "text" value
_msg_FromUserId	String	Unique identifier of Apple's user
_msg_ToAddr	String	Unique identifier of dialog (pair AppleUserId + businessId)
_msg_ProfileServiceName	String	Always "ABC" value
_msg_ProfileUserId_ABC	String	Unique identifier of Apple's user

Attachment Message

Attribute	Type	Description
_umsMediaType	String	Always "applebc"
_umsMediaTypeChat	String	Always "applebcsession" value
_umsChannel	String	Channel name
_umsChatPossible	String	Always "true" value
_umsMsgId	String	Message identifier. Apple's data
_umsMsgType	String	Always "text" value
_umsFromAddr	String	Unique identifier of Apple's user or "SYSTEM" for notification messages
_umsToAddr	String	Unique identifier of dialog (pair AppleUserId + businessId)
_umsConversationId	String	Unique identifier of dialog (pair AppleUserId + businessId)
_umsDriverDataWithAttachment	String	"False" for messages without attachment. "True" for messages with attachment
_umsMsgPlainText	String	Text of message
_msg_PlainText	String	Text of message
Subject	String	Subject of message
_msg_CreatedAt	String	Timestamp of message receive moment
_msg_MsgId	String	Message identifier. Apple's data
_msg_MsgType	String	Always "text" value
_msg_FromUserId	String	Unique identifier of Apple's user
_msg_ToAddr	String	Unique identifier of dialog (pair AppleUserId + businessId)
_msg_ProfileServiceName	String	Always "ABC" value
_msg_ProfileUserId_ABC	String	Unique identifier of Apple's user
_umsDriverDataWithAttachment	String	Always "true" value
_umsDriverData	Binary	Information about attachment. Attachment Id, contentType, size