



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Digital Messaging Server Guide

Custom Media Channel Driver

12/15/2025

Custom Media Channel Driver

Genesys supplies drivers for media channels that connect Digital Messaging Server to Twitter and Facebook. You can also create a custom media channel driver, as described in [this API reference](#).

Important

Installation of Digital Messaging Server is described on the [Deploy Digital Messaging Server](#) page.