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Digital Messaging Server Guide

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5/3/2025

Digital Messaging Server

Digital Messaging Server is the eServices component that interfaces with social media sites to bring interactions into the Genesys system.

This document describes what you must do to deploy and use Digital Messaging Server.

You can also use Digital Messaging Server with a [Custom Media Channel Driver](#).

Deployment

This section describes how to deploy Digital Messaging Server and its channels.

[Deploy Digital Messaging Server](#)

[Deploy with a Facebook channel](#)

[Deploy with a Twitter channel](#)

[Deploy with a custom media channel](#)

Configuration Options

This chapter documents the configuration options used by Digital Messaging Server.

[Digital Messaging Server Configuration Options](#)