Digital Messaging Server Guide

Connection Table

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Connection Table

The following table lists Digital Messaging Server connections that are set in the Configuration Layer for different drivers. The connection to Message Server is optional and is only required if you are planning to use it for the application log output.

> ## Important
>
> - It is possible to have multiple connections to some components. In the table, these components are marked with a *.
>
> - For information on connections related to DMS scalability, see DMS scalability.

Driver installed with DMS	Connects to
Apple Business Chat Driver	**Message Server** Chat Server* Interaction Server Solution Control Server Universal Contact Server
Facebook Driver	**Message Server** Chat Server* Interaction Server Solution Control Server
Twitter Driver	**Message Server** Chat Server* Interaction Server Solution Control Server
Genesys Driver for use with Genesys Hub	**Message Server** Chat Server* Interaction Server Solution Control Server Universal Contact Server
Genesys Driver for SMS and MMS	**Message Server** Chat Server* Interaction Server Solution Control Server Universal Contact Server