This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Outbound Contact Expert User's Guide

## Overview

5/4/2025

# Overview

Outbound Contact eXpert (OCX), helps the Outbound Administrators to run Campaigns, operate on Calling Lists, and configure Outbound Schedules. It has the following modules:

- Campaigns
- Calling Lists
- Other Lists
- Outbound Schedules