

GENESYS

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Orchestration Server Deployment Guide

Switch gts Section

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The <createcall> and <consult> interaction action elements have a limitation for the attribute "to" (where a destination is specified). Only digits can be specified in the "to" attribute. The limitation can be removed by configuration of valid-digits and max-digits options on the Switch object > Annex tab> gts section:

Option: valid-digits

Value: An explicit set of all acceptable symbols that can be dialed.

Example: 0123456789 RP0

Option: max-digits

Value: The maximum number of digits that can be dialed.

Example: 25