Orchestration Server Deployment Guide

Switch gts Section

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Contents

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The <createcall> and <consult> interaction action elements have a limitation for the attribute "to" (where a destination is specified). Only digits can be specified in the "to" attribute. The limitation can be removed by configuration of `valid-digits` and `max-digits` options on the `Switch object > Annex tab> gts` section:

valid-digits

Option section: `gts`

Configuration object: `Switch` object

Default value: `0123456789`

Valid values: Any string, which contains the set of signs/digits/characters that can be used in dialing numbers (example, `0123456789_RP0`), with a maximum length of `255` characters

Value changes: Immediately

max-digits

Option section: `gts`

Configuration object: `Switch` object

Default value: `25`

Valid values: Any integer from `1` to `255`

Value changes: Immediately

gcti-re-registration-tout

Starting with 8.1.400.21, Orchestration Server now automatically performs re-registration of unregistered DNs or in scenarios where ORS receives EventError for RequestRegisterAddress. To support this functionality, you can configure the `gcti-re-registration-tout` Switch-level configuration option. The re-registration functionality is available for voice Switches only.

Option section: `gts`

Configuration object: `Switch` object

Default value: `Part_A: 0, Part_B: 10`

Valid values: Part_A: 0, any integer between 10 and 1800 (seconds), Part_B: any integer between 10 and 1800 (seconds)

Value changes: Immediately

For a complete option description, refer to the *Interaction Concentrator Deployment Guide* or the Configuration Options section on the Genesys Documentation website.

Starting with release 8.1.400.73, the following two new options have been added to support configurable DN registrations:

dn-reg-chunk-size

Option section: `gts`

Configuration object: `ORS Application` object or `Switch` object (if both objects are configured, the Switch object takes precedence)

Default value: `500`

Valid values: `1` to `2147483647`

Value changes: On next registration attempt

This option is used to define the maximum number of consecutive Register Address requests to one T-Server.

dn-reg-chunk-timeout

Option section: `gts`

Configuration object: `ORS Application` object or `Switch` object (if both objects are configured, the Switch object takes precedence)

Default value: `1`

Valid values: `1` to `2147483647`

Value changes: On next registration attempt

This option is used to define the timeout in seconds between chains of consecutive Register Address requests.