

# **GENESYS**

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# Orchestration Server Deployment Guide

Orchestration Server 8.1.4 Deployment Guide

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Welcome to the Orchestration Server 8.1.4 Deployment Guide. This guide explains Genesys Orchestration Server (ORS) features, functions, and architecture; provides deployment-planning guidance; and describes how to configure, install, uninstall, start, and stop the Orchestration Server.

#### **About Orchestration Server**

This section includes information on:

**ORS Overview** 

New in This Release

Architecture

**Deployment Models** 

SCXML and ORS Extensions

#### **ORS Features**

This section includes information on:

Persistence

**High Availability** 

Clustering

**Load Balancing** 

Multiple Data Centers

#### **ORS** and SIP Server

This section includes information on:

#### General Configuration & Deployment

This section includes information on:

**Prerequisites** 

**Deployment Tasks** 

Cluster Configuration

Loading an Application

Interacting with eServices

# **Options**

This section includes information on:

**Application-Level Options** 

Common Log Options

Switch gts

**DN-Level Options** 

Enhanced Routing Script Options

### Deployment and Debugging

This section includes information on:

PrivateServiceRequest Action

**Attribute Details** 

Target T-Server

Child Objects

### Installing

This section includes information on:

Install Package Location

**Installing on Windows** 

Installing on UNIX

Starting and Stopping

**Deploying Voice Applications** 

Manually Deploying a Voice Application

**Debugging SCXML Applications** 

Samples

# Starting and Stopping

This section includes information on:

Starting

Stopping

Non-Stop Operation

Version Identification