



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Orchestration Server Developer's Guide

Lookup Value

12/13/2025

Lookup Value

The following SCXML strategy uses the `listLookupValue` function from the session module.

```
<scxml version="1.0" xmlns="http://www.w3.org/2005/07/scxml"
  xmlns:queue="www.genesyslab.com/modules/queue"
  xmlns:dialog="www.genesyslab.com/modules/dialog"
  initial="initial">
  <state id="initial">
    <transition event="interaction.added" target="check"/>
  </state>
  <state id="check">
    <transition cond="_genesys.session.listLookupValue('Call In Numbers',
      'Discover')==true" target="routing"/>
  </state>
  <state id="routing">
    <onentry>
      <queue:submit priority="5" timeout="20">
        <queue:targets type="dn">
          <queue:target name="'7102'"/>
        </queue:targets>
      </queue:submit>
    </onentry>

    <transition event="queue.submit.done" target="exit">
      <log expr="'DONE'"/>
      <log expr="_genesys.ixn.interactions[0].voice.ani"/>
      <log expr="'DONE'"/>
      <log expr="_event.data.targetselected"/>
    </transition>
    <transition event="error.queue.submit" target="error"/>
  </state>

  <final id="exit"/>
  <final id="error"/>
</scxml>
```