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Orchestration Server Migration Guide

Component Compatibility

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Component Compatibility

An 8.1.4 Orchestration Solution is designed to work with the Genesys components listed below.

- DB Server 8.1
- Configuration Server 8.1
- Configuration Manager 8.1
- Local Control Agent 8.1.2
- Message Server 8.1
- Solution Control Server 8.1.2
- Solution Control Interface 8.0.3
- Media Control Platform 8.1.7
- SIP-Server 8.1
- Stat Server 8.5
- Orchestration Server 8.1.4
- Universal Routing Server 8.1.4
- Composer 8.1.4
- Interaction Server 8.5.1 (required if working with eServices and using enhanced pulling of multimedia interactions). Other eServices components can be 8.5.0.