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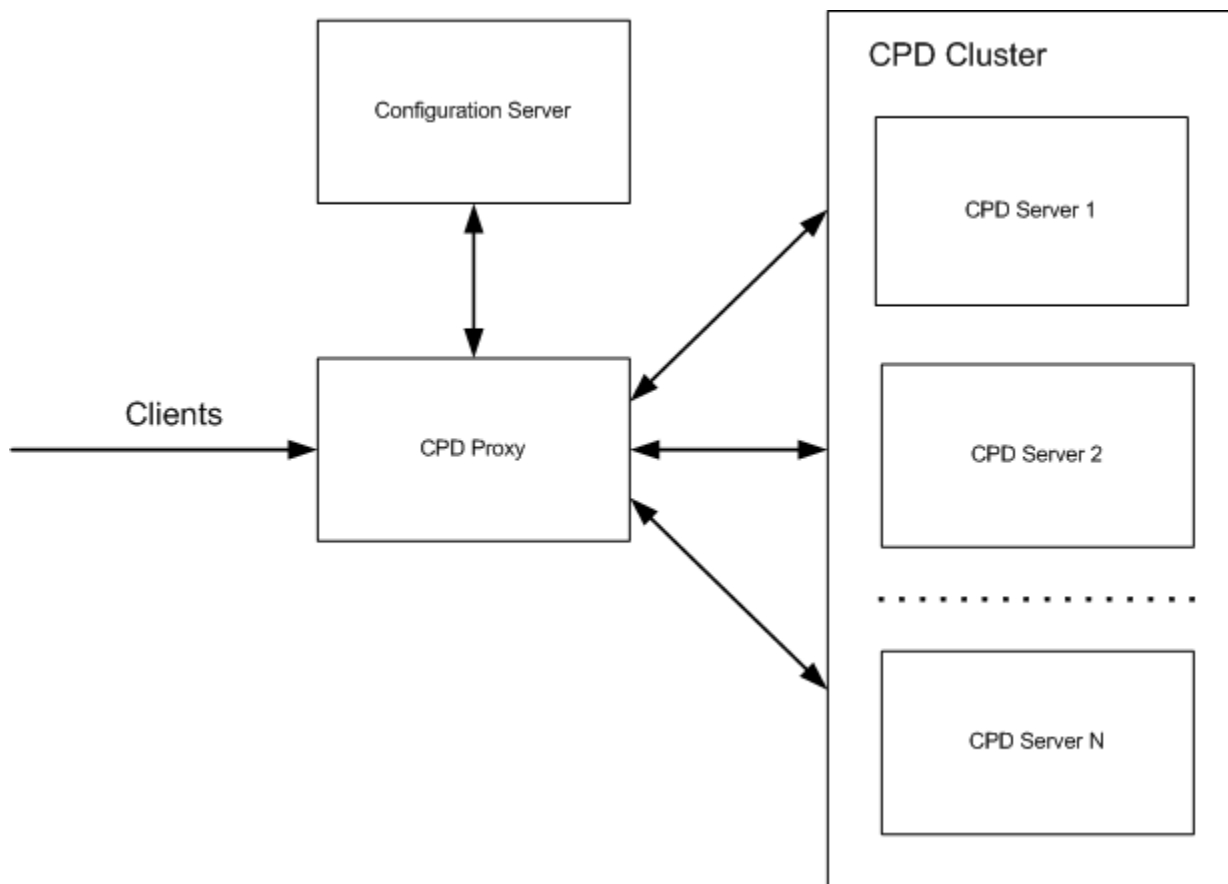
Outbound Contact Deployment Guide

CPD Proxy Server

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CPD Proxy Server

CPD Proxy Server distributes calls among various CPD Servers for optimal load-balancing and utilization of system resources. CPD Proxy Server distributes calls for load-balancing when the volume of calls is particularly heavy. It also notifies clients about changes in hardware resources due to configuration and license modifications, or "out of service" events caused by hardware problems. In general, CPD Proxy Server can be used in any situation to improve overall system stability and load distribution. The following figure illustrates how CPD Proxy Server relates to other components.



Configuration with CPD Proxy Server