

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Outbound Contact Deployment Guide

Architecture

Architecture

These topics explain the required architecture for outbound campaigns.

Note: For architectural and related information about using Outbound Contact in an Outbound-VoIP environment, see Outbound VoIP Deployment.