GENESYS™

Outbound Contact Deployment Guide

Deployment Planning

5/9/2025

Deployment Planning

These topics provide an overview of the deployment process for Outbound Contact, and includes tools for deployment planning:

- About the Deployment Process
- How to Use The Deployment Planning Topics
- System Requirements
- Worksheet Definitions
- Outbound Deployment Planning Worksheet
- Other Resources

Note:	The Outbound Contact installation uses information that was set up during Framework configuration and installation. You can install Outbound Contact only after Framework is installed. For more information, see Outbound Object-Creation Sequence.