Outbound Contact Deployment Guide

Design and Configuration Task Summary

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Contents

Designing and Configuring SCXML Treatments

Task	Related Procedures and Actions
1. Configure the Statistical Days and Statistical Tables.	See the procedure Configuring Statistical Days and Statistical Tables for Time Ranges.
2. Design the treatment scripts(s).	Create the `.xml` or `.scxml` files according to your treatment requirements. Some requirements may include the following: • Customer Contact According to Daytime Intervals • Record-Processing Order • Other Usages of SCXML Treatments
3. Configure the treatment options.	See Configuring SCXML Treatment Options.
4. Deploy the treatment script(s).	See the procedure Deploying a Treatment Script to an Application Server (IIS).