GENESYS™

Genesys Interaction Recording

recording_crypto

12/15/2025

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Options for this component are contained in the following configuration sections:

- general
- htcc
- provision

> **Tip**
>
> In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.
>
> **Power users: Download a CSV file** containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
general	archive.enable	false	After restart
htcc	baseurl	https://htcchost:8080/cloud-web	After restart
htcc	domain	htcc	After restart
htcc	password	opspassword	After restart
htcc	user	ops	After restart
provision	type	rcs	After restart
Section	**Option**	**Default**	**Changes Take Effect**