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## Genesys Engage Digital (eServices)

Genesys Driver for use with Genesys Hub

12/14/2025

# Genesys Driver for use with Genesys Hub

Options for this component are contained in the following configuration sections:

- **channel-ghub**

## Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

**Power users:** **Download a CSV file** containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
channel-ghub	<a href="#">allowed-content-types</a>		Immediately
channel-ghub	<a href="#">driver-classname</a>	com.genesyslab.mcr.smscenter.channel.ghub.drv.GHubDriver	After restart
channel-ghub	<a href="#">inbound-route</a>	An empty string	After restart
channel-ghub	<a href="#">inbound-route-by-call</a>	An empty string	After restart
channel-ghub	<a href="#">media-origin</a>	generic-media	After restart
channel-ghub	<a href="#">media-type-chat-by-call</a>	An empty string	After restart
channel-ghub	<a href="#">password</a>	An empty string	After restart
channel-ghub	<a href="#">separate-chat-session</a>	false	After restart
channel-ghub	<a href="#">ucs-in-use</a>	true	After restart
channel-ghub	<a href="#">x-business-id</a>	An empty string	After restart
channel-ghub	<a href="#">x-disable-reactions</a>	true	Immediately
channel-ghub	<a href="#">x-disable-system-messages</a>	true	Immediately
channel-ghub	<a href="#">x-hub-apikey</a>	An empty string	After restart
channel-ghub	<a href="#">x-hub-baseurl</a>	An empty string	After restart
channel-ghub	<a href="#">x-hub-channelid</a>	An empty string	After restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
channel-ghub	x-hub-channeltype	An empty string	After restart
channel-ghub	x-hub-pull-reserve-time	300	After restart
channel-ghub	x-hub-pull-size	100	After restart
channel-ghub	x-hub-pull-timeout	10000	After restart
channel-ghub	x-hub-userid	An empty string	After restart
channel-ghub	x-media-subtype-chat	An empty string	After restart
channel-ghub	x-media-type-chat	An empty string	After restart
channel-ghub	x-phone-format	us	After restart
channel-ghub	x-preview-sent-url	true	After restart
Section	Option	Default	Changes Take Effect