



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Genesys Engage Digital (eServices)

Genesys Driver for use with WeChat

12/14/2025

# Genesys Driver for use with WeChat

Installing this component creates a file called `WeChatDriver.cfg`. Import this into your **Digital Messaging Server** to create the options that are documented here.

## Important

This component is currently available on a Restricted basis only. Contact your Genesys representative for details.

Options for this component are contained in the following configuration sections:

- **channel-\*any name\***

## Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

**Power users:** **Download a CSV file** containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
channel-*any name*	<a href="#">driver-classname</a>	No default value	After restart
channel-*any name*	<a href="#">inbound-route</a>	No default value	After restart
channel-*any name*	<a href="#">reconnection-timeout</a>	180	After restart
channel-*any name*	<a href="#">ucs-in-use</a>	false	After restart
channel-*any name*	<a href="#">x-acc-token</a>	No default value	After restart
channel-*any name*	<a href="#">x-aes-key</a>	No default value	After restart
channel-*any name*	<a href="#">x-app-id</a>	No default value	After restart
Section	Option	Default	Changes Take Effect

---

Section	Option	Default	Changes Take Effect
channel-*any name*	x-app-secret	No default value	After restart
channel-*any name*	x-debug-mode	false	After restart
channel-*any name*	x-media-subtype-chat	No default value	After restart
channel-*any name*	x-media-type-chat	No default value	After restart
Section	Option	Default	Changes Take Effect