Genesys Info Mart

Field Options

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Field Options

This page describes the Genesys Info Mart–related options you configure on the **Annex** tab of **Field** objects for Outbound Contact campaigns. Field options that affect Genesys Info Mart reporting are contained in the gim-etl-mapping Section and in the default Section.

gim-etl-mapping Section

- column-name
- table-name

column-name

Default Value: No default value
Valid Values: Any valid column name in the table specified by the table-name option
Changes Take Effect: On the next ETL cycle
Dependencies: table-name

Specifies the name of the column in the selected Info Mart table in which the ETL should store the value of this field. The option value is case insensitive.

Refer to the Mapping OCS Record Fields Worksheet in the *Genesys Info Mart Deployment Guide* for the list of column names.

The type of the OCS field must match the data type of the column.

Note: Configure this option only for the nonmandatory Field objects that you want to store in the Info Mart database.

Genesys recommends that you specify the name of a column (in the table that is specified by the table-name option) that is not used in the configuration of any other Field object.

table-name

Default Value: No default value
Valid Values: CONTACT_ATTEMPT_FACT, RECORD_FIELD_GROUP_1, RECORD_FIELD_GROUP_2
Changes Take Effect: On the next ETL cycle
Dependencies: The **icon_attribute** option has been set in the [default] section.

Specifies the name of the Info Mart table in which the ETL should store the value of this field. The option value is case insensitive.

You can specify storage in one of the following tables:

- CONTACT_ATTEMPT_FACT
- RECORD_FIELD_GROUP_1
- RECORD_FIELD_GROUP_2

Note: Configure this option only for the nonmandatory Field objects that you want to store in the Info Mart database.

default Section

In addition to the Genesys Info Mart–related Field options configured in the **[gim-etl-mapping]** section, options in the **[default]** section on the **Annex** tab of **Field** objects affect the storage of Outbound Contact data in ICON and, therefore, in Genesys Info Mart. For more information, see Configuring Field Objects in the *Genesys Info Mart Deployment Guide*.