



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Mobile Services

Chat Section

12/15/2025

Chat Section

- `_chat_endpoint`

`_chat_endpoint`

Default Value:

Valid Values: string

Changes Take Effect: Immediately

Chat Server endpoint to create the chat interaction and to handle the service request. This endpoint should exist and should be specified in the following format: <tenant>:<endpoint>. The specified endpoint should be configured to trigger the GMS Chat Inbound Service. If you do not set this option, the system uses the `default_chat_endpoint` option of the chat section as the endpoint.