Genesys Voice Platform

IServer_Sample Section

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cafile

Default Value:
Valid Values:
Changes Take Effect: After restart

The path and the filename of the certificate to be used for verifying the peer.

certificate

Default Value:
Valid Values:
Changes Take Effect: After restart

The path and the filename of the TLS certificate.

clientname

Default Value:
Valid Values:
Changes Take Effect: After restart

The IVR Group Name on the CME

enablekeepalivereq

Default Value: 0
Valid Values:
Changes Take Effect: After restart

To Enable the KeepAlive Request from IVR-SC (Heartbeat IVR-SC -> IVR-Server)

iserveraddr

Default Value:
Valid Values:
Changes Take Effect: After restart

The IP Address of the IVR Server machine

iserversocket

Default Value:
Valid Values:
Changes Take Effect: After restart

The gli_server_address port on the IVR Server. Usually the port is 9090

IVRSCClientPortRange

Default Value:
Valid Values:
Changes Take Effect: After restart

This parameter defines CTI Connector TCP port range used for communication with IVR Server. The lower and upper limit is 1030 and 65535 respectively. If value is not specified then CTI Connector will let OS choose the local port value. For example : 7775-7780

keepalivereqinterval

Default Value: 5
Valid Values:
Changes Take Effect: After restart

The KeepAlive Request Interval

keepaliveresptimeout

Default Value: 3
Valid Values:
Changes Take Effect: After restart

KeepAlive Response Timeout

key

Default Value:
Valid Values:
Changes Take Effect: After restart

The path and the filename of the TLS key to be used.

noofkeepalivereqtosendinfailurecase

Default Value: 3
Valid Values:
Changes Take Effect: After restart

Number of request to be sent to IVR-Server before being marrked as unavailable

password

Default Value:
Valid Values:
Changes Take Effect: After restart

The password associated with the certificate and key pair. Required only if key file is password protected.

secured

Default Value: false
Valid Values:
Changes Take Effect: After restart

Enable the TLS connection request from cticonnector (CTIConnector -> IVR-Server)

type

Default Value:
Valid Values:
Changes Take Effect: After restart

TLS version to used for connection.

verifydepth

Default Value: 1
Valid Values:
Changes Take Effect: After restart

This parameter sets the maximum depth for the certificate chain verification.

verifypeer

Default Value: false
Valid Values:
Changes Take Effect: After restart

This parameter turns on peer certificate verification.