Genesys Voice Platform

IVRSC Section

12/16/2025

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- customeriserverslist
- fetchscriptidfromurs
- scriptidkeyname
- WaitTimeforCallCreationInNetworkMode

customeriserverslist

Default Value: IServer_Sample;
Valid Values:
Changes Take Effect: After restart

Lists all the IVR Servers. The IVRServer in customeriserverlist should be separated by semicolon (";").

fetchscriptidfromurs

Default Value: 0
Valid Values:
Changes Take Effect: After restart

For fetching the user defined key value from framework Default is set to 0

scriptidkeyname

Default Value:
Valid Values:
Changes Take Effect: After restart

Key name which is configured in Framework side and which will be used in UdataGet message by IVR Server Cleint.Applicable only when IVR Server Mode set to 'Behind the Switch' Mode.

WaitTimeforCallCreationInNetworkMode

Default Value: 0

Valid Values: A positive integer.
Changes Take Effect:
Introduced: 9.0.065.20

Specifies the duration (in milliseconds) for which CTI Connector will delay sending the *CallInforequest* to IVR Server, in Network mode.