

GENESYS

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Genesys Voice Platform

gvp-general Section

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- · application-confmaxsize
- service-type

VirtualReportingTag1

cisco-record-file

- sip.sessiontimer
- record2-profile-percentage
- toll-free-number
- VirtualReportingTag2

application-confmaxsize

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

For conference application, user can specify optionally the maximum number of conferences allowed

cisco-record-file

Default Value: CUCM/call-\$REFCI\$-at-\$AGENTDN\$-on-\$DATE\$

Valid Values:

Changes Take Effect: immediately

Specifies the file name pattern that Resource Manager will use when framing the file for Cisco UCM recording. The allowed substitutable strings are - \$AGENTDN\$: The DN where the call recording is initiated, \$REFCI\$: The x-refci parameter found in the From header, \$DEVICE\$: The x-nearenddevice parameter found in the From header, \$DATE\$: The current date in the YYYY-MM-DD format and \$TIME\$: The current time in the HH-MM-SS format.

record2-profile-percentage

Default Value: 0

Valid Values: Any positive integer from 0 to 100

Changes Take Effect: Introduced: 9.0.082.79

Specifies the percentage for distributing call recordings for the **record2** IVR profile. If a percentage value is specified in this parameter, RM distributes the call recordings to the **record2** IVR profile for that percentage value and the remaining percentage of call recordings will be distributed to the

record IVR profile. If no percentage is specified, by default RM distributes all the call recordings to the **record** IVR profile.

service-type

Default Value: Valid Values:

Changes Take Effect: immediately

Service Type. The value must be either voicexml, ccxml, conference, announcement, or record.

sip.sessiontimer

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

SIP Session Timer Interval

toll-free-number

Default Value:

Valid Values: The value must be an integer

Changes Take Effect: immediately

Tollfree number for this IVR Profile

VirtualReportingTag1

Default Value: Valid Values:

Changes Take Effect: immediately

Parameter used for Virtual Reporting Object 1

VirtualReportingTag2

Default Value: Valid Values:

Changes Take Effect: immediately

