



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Voice Platform

DialogicManager_CPD Section

DialogicManager_CPD Section

- BackupTServerAddress
- BackupTServerPort
- CPDCallsByTServer
- CPDFAX2AsAM
- CPDOffHookDelayMsec
- CPDPostConnectPriority
- CPDPreConnectPriority
- CPDServerCallClear
- CPDServerConnTimeoutMsec
- CPDWaitOffHook
- PrimaryTServerAddress
- PrimaryTServerPort

BackupTServerAddress

Default Value:

Valid Values:

Changes Take Effect: After restart

Specifies the IP address of the backup T-Server.

BackupTServerPort

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Specifies the port of the backup T-Server.

CPDCallsByTServer

Default Value: 0

Valid Values:

Changes Take Effect: After restart

If checked, the CPD library will make outbound calls using TServer (not Dialogic).

CPDFAX2AsAM

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Indicates if CPD library should accept FAX2 tone as Answering machine.

CPDOffHookDelayMsec

Default Value: 100

Valid Values:

Changes Take Effect: After restart

This parameter is used only if the parameter CPD Calls Made by TServer is selected. Specifies the off-hook delay in milliseconds. A negative value specifies to go off-hook first, wait for the specified time, and then dial a number. A positive value specifies to dial first, wait for the specified time, and then set the channel off-hook.

CPDPostConnectPriority

Default Value: TServer

Valid Values:

Changes Take Effect: After restart

Indicates if priority should be given to TServer or Dialogic, in case of conflicting CPD results:
TServer,Dialogic

CPDPreConnectPriority

Default Value: TServer

Valid Values:

Changes Take Effect: After restart

Decides the priority between T-Server or Dialogic for Pre-connect CPD events

CPDTServerCallClear

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Specifies whether outgoing calls are to be cleared by T-Server.

CPDTServerConnTimeoutMsec

Default Value: 20000

Valid Values:

Changes Take Effect: After restart

Specifies the dialer reconnect timeout for T-Server in milliseconds.

CPDWaitOffHook

Default Value: 0

Valid Values:

Changes Take Effect: After restart

This parameter is used only if the parameter CPD Offhook Delay has a negative value. If this parameter is selected, the CPD library waits for the off-hook confirmation event from T-Server before dialing.

PrimaryTServerAddress

Default Value:

Valid Values:

Changes Take Effect: After restart

Specifies the IP address of the primary T-Server.

PrimaryTServerPort

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Specifies the port number of the primary T-Server.