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Genesys Voice Platform

DialogicManager_Route1 Section

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CPDBasedDial

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Indicates whether to use the Genesys CPD Library for detecting the CPD results. If the value is set to False, then PSTN Connector shall use the Dialogic otherwise uses the Genesys CPD Library.

Describe

Default Value: Inbound Route

Valid Values:

Changes Take Effect: After restart

Describes whether the route is Inbound or Outbound

DialPrefix

Default Value: 1

Valid Values:

Changes Take Effect: After restart

If call is not in the home NPA then platform will prepend this to the number to be dialed. Only used when Network Type=PSTN

DirNumbers

Default Value:

Valid Values:

Changes Take Effect: After restart

DN range for the route. Specify DNs separated by dash or commas. E.g. 101-110,115,120-130. This parameter is applicable in case when Genesys CPD library is used for CPA analysis

IsdnNumberingPlan

Default Value: 0x01

Valid Values:

Changes Take Effect: After restart

Used for outbound ISDN routes to determine the encoding of the Calling/Called Party IE Numbering Plan in the outgoing Setup. 0x00 - Unknown (Dialogic UNKNOWN_NUMB_PLAN) 0x01 - ISDN E.164 (Dialogic ISDN_NUMB_PLAN) 0x02 - Telephony E.163 (Dialogic TELEPHONY_NUMB_PLAN) 0x09 - Private (Dialogic PRIVATE_NUMB_PLAN)

IsdnNumberingType

Default Value: 0x02

Valid Values:

Changes Take Effect: After restart

Used for outbound ISDN routes to determine the encoding of the Calling/Called Party IE Numbering Type in the outgoing Setup. 0x00-Unknown (Dialogic EN_BLOC_NUMBER) 0x01-International Number (Dialogic INTL_NUMBER) 0x02-National Number (Dialogic NAT_NUMBER) 0x04-Subscriber Number (Dialogic LOC_NUMBER)

IsdnTableFile

Default Value:

Valid Values:

Changes Take Effect: After restart

Point to URL containing ISDN table data

MaxDialDigits

Default Value: 7

Valid Values:

Changes Take Effect: After restart

Indicates the number of digits that should be dialed out. If Network Type=PSTN, then this value must be 7, 10, or 11. If Network Type=Enterprise, then this can have any value. If value is zero then there is no max. If missing or invalid value is given, then default is 7

MediaVoxResourceBoard

Default Value: 0

Valid Values:

Changes Take Effect: After restart

This parameter is applicable for JCT boards configured for T1/E1-ISDN or E1-CAS. Specifies which board should be used for CSP. If zero value is specified, then this field defaults to the same board as the network port. Any other value indicates the board number to use for CSP resources. For ISDN and E1-CAS JCT boards, a different board must be configured for CSP than the network port. Note: The value should be a single value, not a comma separated list. Routes with this parameter should be on a single board. For example, do not use Ports=1:1-4, 2:3-5.

NetType

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Indicates what type of telephony network the route is connected to. PSTN,0;Enterprise (PBX/ACD),1

NewCallConfirmationType

Default Value: 0

Valid Values:

Changes Take Effect: After restart

This parameter applies to both inbound and outbound call and the value must be set to AfterAnswer when using groundstart protocol, otherwise select the default value BeforeAnswer. For inbound call, when it is set to AfterAnswer, the call is accepted and answered first and then DNIS digits are collected where as in the default case (value is BeforeAnswer), the ANI/DNIS are collected first before answering the call. For outbound call, when it is set to AfterAnswer, the CPA detection is started right after making the call where as in the default case (value is BeforeAnswer), the CPA detection is started after the call is connected.

OverlapRcvAniDnisLen

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Max digits to receive (ANI + DNIS + delimiters) in overlap receive mode

OverlapReceiveEnabled

Default Value: 0

Valid Values:

Changes Take Effect: After restart

Enable overlap receive for ISDN

Ports

Default Value:

Valid Values:

Changes Take Effect: After restart

Indicates the ports for this route. Format is Card:PortRange[,Card:PortRange...]. For example: 1:1-30 or 1:1-15,2:16-30

Signaling

Default Value:

Valid Values:

Changes Take Effect: After restart

Select the Route Signaling type. T1-ISDN (PRI),0;Analog,1;E1-ISDN (PRI),2;T1-RobbedBit,3;E1-CAS,4

T1rbAniDnisDelim

Default Value:

.

Valid Values:

Changes Take Effect: After restart

The character(e.g. * or #) which separates ANI from DNIS in the incoming call data and default value is *

T1rbAniDnisOrder

Default Value: 1

Valid Values:

Changes Take Effect: After restart

Indicates the way ANI/DNIS is given by T1. Ignored if signalling protocol is not T1-RobbedBit.No ANI/DNIS,0;DNIS only,1;DNIS followed by ANI,2;ANI followed by DNIS,3

T1rbProtocolFile

Default Value: pdk_dmv

Valid Values:

Changes Take Effect: After restart

Mandatory for T1-RobbedBit signaling. Indicates Dilaogic T1 configuration file to use. Examples: us_mf_loop_io = For loopback testing; us_mf_io = Generic US T1 Robbed Bit

T1rbRemoveAniDnisDelim

Default Value: 1

Valid Values:

Changes Take Effect: After restart

Indicates if ANI/DNIS deliminators should be removed. Ignored if signalling protocol is not T1-RobbedBit

TBCTType

Default Value:

Valid Values:

Changes Take Effect: After restart

Indicates the type of Two Channel Transfer: NortelRLT, ECTexplicit, ECTexplicit_NZ, ECTexplicit_UK, ECTexplicit_AUS

Type

Default Value:

Valid Values:

Changes Take Effect: After restart

Call direction of Route. Inbound - can handle Inbound calls only; Outbound - can handle Outbound calls only; Inbound & Outbound - can handle both Inbound & Outbound calls (It is supported only on ISDN)