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Workspace Desktop Edition

Team Communicator Presence Options

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Team Communicator Presence Options

The following option groups enable agents to view queue, interaction queue, and routing point statistics information in Team Communicator. Refer to the [Enabling Team Communicator Calling Features](#) and [Enabling the E-Mail Channel](#) for information about how to use these options.

- [interaction-queue-presence](#)
- [queue-presence](#)
- [routing-point-presence](#)