

# **GENESYS**<sup>®</sup>

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# intelligent Workload Distribution

iWD Section

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# iWD Section

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# allow-listed-attributes

Default Value: Valid Values: Comma separated list of attributes Changes Take Effect: After restart Introduced: 9.0.016.09

Specifies the (comma-separated) list of attributes to be shown in global task list history. For example, specific desired system-generated or strategy-generated attributes. You can specify \_ALL\_ keyword to allow all attributes.

# batch-size

Default Value: 1000 Valid Values: Valid number of events Changes Take Effect: After restart

Maximum number of events which will be saved at once in history DB. Note: one event may translate to multiple rows in the database.

# block-listed-attributes

Default Value: Valid Values: Comma separated list of attributes Changes Take Effect: After restart Introduced: 9.0.016.09

Specifies the (comma-separated) list of attributes to be filtered out of global task list history. For example, unwanted system-generated or strategy-generated attributes. You can specify \_ALL\_ keyword to block all attributes except listed in the allow-listed-attributes list.

# migrate-schema

Default Value: false Valid Values: true or false Changes Take Effect: After restart

Determines whether database schema should be migrated (i.e. updated) during application start.

#### process-dm

Default Value: true Valid Values: true or false Changes Take Effect: After restart

Determines whether datamart events should be processed and saved in history DB.

#### process-gtl

Default Value: true Valid Values: true or false Changes Take Effect: After restart

Determines whether GTL history events should be processed and saved in history DB.

#### processor-threads

**Default Value:** 10 **Valid Values:** Valid number of processor threads **Changes Take Effect:** After restart

Number of processor threads used for events processing.

# receive-timeout

Default Value: 10 Valid Values: Valid number of miliseconds Changes Take Effect: After restart

Number of miliseconds since last event received from JMS queue after which cached events will be flushed to the history DB.

# stop-processing

Default Value: remove Valid Values: Keep or remove Changes Take Effect: After restart

History Node behavior after receiving "Stop processing" event from Interaction Server. If "keep", interaction history will be preserved; if "remove", interaction history will be purged after specified timeout.

#### stop-processing-delay

Default Value: 60 Valid Values: Valid number of seconds Changes Take Effect: After restart

Number of seconds since stop processing event received from JMS queue after which interaction history will be purged from database.

## stop-processing-interval

**Default Value:** 60 **Valid Values:** Valid number of seconds **Changes Take Effect:** After restart

Frequency of history purge in seconds.

# taskEventLimit

Default Value: Valid Values: Any positive integer Changes Take Effect: After restart Introduced: 9.0.013.11

The maximum number of events that will be migrated from the Events Log database. If the parameter is not defined or it is set to 0 (zero) the migration process will try to process all existing events of Events Log database.